

Telehealth/Nurse Lines

First of all, people need to have the technology available to use telehealth. If not, they can consider using a nurse line, or a simple contact with their doctor's office.

To access telehealth there are two options. 1. Check with your insurance provider – call the number on the back of your insurance card or look online for the information. They will provide telehealth network information. 2. Check with your provider – often the medical group they belong to has telehealth available.

If a nurse line or health line is needed you can also contact your insurance to see if they provide a specific program or check with your doctor's office and ask if this type of resource is available if they (your doctor) are not.

If people are looking for assistance and have no insurance, they should call 211 (or 866-211-3380)

Another option is to contact your local health department for resources. In Racine County:

Central Racine County Health Department

262-898-4460

10005 Northwestern Ave Franksville, WI 53126

<http://www.crchd.com/>

Covers Caledonia, Mount Pleasant, North Bay, and Sturtevant, and Covers all areas west of I-94 including Burlington, Dover, Norway, Raymond, Rochester, Union Grove, Waterford, and Yorkville.

City of Racine Health Department

262-636-9201

730 Washington Ave Racine, WI 53403 <http://www.cityofracine.org/Health/>

Covers the City of Racine, Elmwood Park, and Wind Point