

Living Options In Racine County



14200 Washington Ave
Sturtevant, WI 53177

262-833-8777

Toll Free: 866-219-1043

TTY: Wisconsin Relay 711

<https://www.adrc.racinecounty.com>

Living Options in Racine County

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http://dhs.wisconsin.gov/publications/p6/p60579.pdf	

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The information in this booklet was compiled as a guide to available services and programs. It is intended to be used by Aging and Disability Resource Center of Racine County (ADRC) staff members when meeting or talking with consumers. For more detailed or current information, call the agency listed, or contact the ADRC.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers, and therefore cannot guarantee the quality of services provided. All information in this booklet is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors, or omissions.

Mission

To provide older adults and people with physical or intellectual/developmental disabilities the resources needed to live with dignity and security and achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center (ADRC) is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

Role of the ADRC

ADRCs provide a central source of reliable and objective information about a broad range of programs and services. They help people understand and evaluate the various options available to them. By enabling people to find resources in their communities and make informed decisions about long-term care, ADRCs help people conserve their personal resources, maintain self-sufficiency and delay or prevent the need for potentially expensive long-term care. ADRCs also serve as the single access point for publicly funded long-term care, including Family Care and IRIS.

ADRC services are available to older adults and people with disabilities regardless of income and regardless of the person's eligibility for publicly funded long-term care. ADRC services are also available to families, friends, caregivers, and others who work with or care about older people or people with disabilities. To promote use of their services, ADRCs should be physically accessible and be able to provide information and assistance in a private and confidential manner, provide a welcoming and inviting place where customers feel comfortable coming for services, and be available at a location preferred by and at a time convenient to individual customers.

Introduction

Older or disabled adults make easy choices each day like “what do I want for breakfast?” and “what should I wear today?” Some choices are not so easy like “where do I want to live?” That choice takes more time to think about.

Start by thinking about your comfort and safety. Can you stay where you are and be comfortable and safe? Think about your needs today. Who helps you meet your needs today? Think about your future needs. Who will help you meet your needs a year from now?

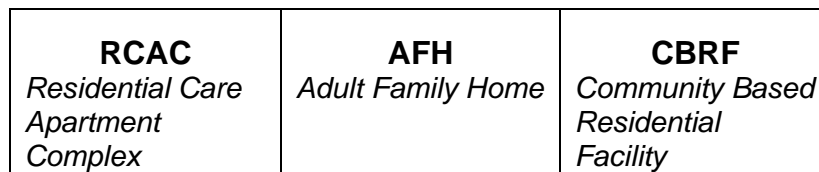
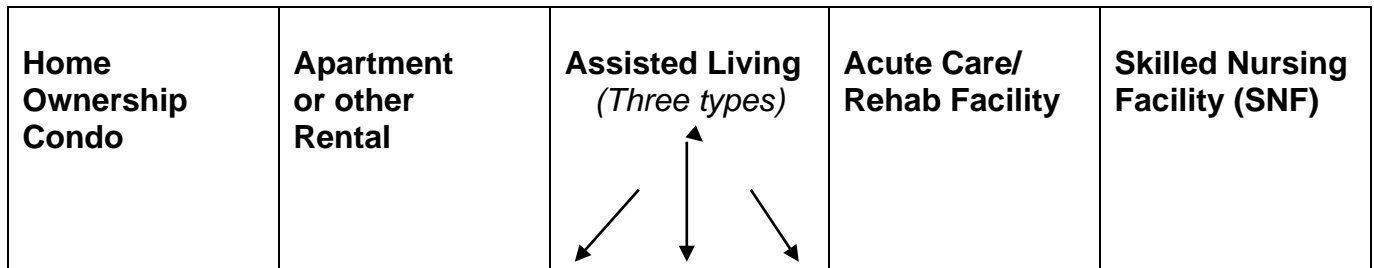
Now think about leaving your home and moving on. Think about doing new activities and making new friends. If you want to leave your home, you might begin by asking yourself some questions:

- What kind of life do I want?
- What do I want my home to be like?
- Do I want to stay near my family and friends?
- Do I want to stay near my doctor and drug store and hospital?
- Do I want to stay near my favorite shops, my senior center, and my congregation?
- How is my health?
- Do I need to live on the first floor of a new place?
- Do I need someone to make my meals, help me shower, and give me my pills?
- Do I need a helper in my home each day? How much does that cost? Do I have enough money?
- Can the government help me pay for a helper in my home?
- How much money can I afford to pay for rent?
- Can the government help me pay my rent?
- Is there government help for me right now that I don't know about?
- Should I ask my family and friends to help me answer these questions?
- If I don't understand legal things, should I speak with my lawyer?

Whatever you decide, please remember this:

The best choice is the one that makes sure all your needs are met and also protects your legal rights.

Continuum of Housing Options



Housing Definitions

Subsidized Rental Housing

Sponsored by the US Dept of Housing and Urban development (HUD) Subsidized Rental housing is limited to low-income families and individuals. The Racine County Housing Authority (HA) determines your eligibility based on: 1) annual gross income; 2) whether you qualify as elderly, a person with a disability, or as a family; and 3) U.S. citizenship or eligible immigration status. If you are eligible, the HA will check your references to make sure you and your family will be good tenants. HA's will deny admission to any applicant whose habits and practices may be expected to have a detrimental effect on other tenants or on the project's environment. Generally, rent will be 30% of gross income. You can also apply directly through an apartment community you are interested in.

Senior Apartments

Senior apartments are multifamily residential properties for persons age 55 years or older. Senior apartments do not have central dining facilities and generally do not provide meals to residents, but many offer community rooms, social activities, and other amenities. Most offer both Conventional or "Market Rate" apartments and apartments that are subsidized by WHEDA, Rural Development, or HUD.

Independent Living Options for Older Adults

Independent living communities are age-restricted multifamily properties with central dining facilities that provide residents as part of their monthly fee with access to meals and other services like; housekeeping, linen service, transportation, and social/recreational activities.

Residential Care Apartment Complexes (RCAC)

A place where five or more adults reside that consists of independent apartments, each of which has an individual lockable entrance and exit, a kitchen, including a stove, individual bathroom, sleeping and living areas, and that provides, to a person who resides in the place, not more than 28 hours per week of services that are supportive, personal and nursing services. RCACs are regulated under Chapter HFS 89, Wis.Admin.Code. RCACs must be either registered or certified. Registered RCACs serve only private pay tenants, while certified RCACs may serve tenants who are eligible for public funding.

Adult Family Homes (AFH)

A place where three or four adults, who are not related to the licensee, reside and receive care, treatment or services that are above the level of room and board, but include no more than seven hours of nursing care per week per resident. AFHs are regulated under Chapter HFS 88, Wis.Admin.Code. AFHs are characterized in two ways: 1) those AFHs where the owner/licensee lives on the premises and provides resident care; and 2) AFHs that are owned by an entity that provides shift staff.

Community Based Residential Care Facilities (CBRF)

A place where five or more adults, who are not related to the operator or administrator, and do not require care above intermediate level nursing care, reside, and receive care, treatment or services that are above the level of room and board, but include no more than three hours of nursing care per week per resident. CBRFs are regulated under Chapter HFS 83, Wis. Admin. Code. There are three sizes of CBRFs based upon the number of residents: small (5-8), medium (9-20) and large (21 or more). They also differ by class, which is determined by the resident's ability to move about (ambulation), to follow directions (mental capacity), and to act for self-preservation under emergency conditions.

Housing Counseling

Programs that provide comprehensive assistance for people who want to rent or purchase housing including information and guidance about buying and rental costs; how to select affordable housing that meets individual needs; and how to provide for insurance, maintenance and other requirements related to acquiring and paying for housing.

Credit.org

800-431-8157

<https://credit.org/>

Non-profit financial agency that assists with debt, bankruptcy and housing counseling.

Housing and Urban Development (HUD)

414-297-3214

310 W Wisconsin Ave, Ste 950, Milwaukee WI 53203

<https://www.hud.gov>

FHA Resource Center

800-225-5342

Housing Counseling Line

800-569-4287

HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination.

Green Path Debt Solutions

800-550-1961

<https://www.greenpath.com/>

Housing Counseling and other programs

Housing Resources Inc

262-636-8271

500 Wisconsin Ave, Ste 205, Racine WI 53403

<https://www.hri-wi.org/>

Home Buyer Education & Counseling, Financial Literacy Education, Grant Assistance and Foreclosure Prevention, Se Habla Español.

Neighborworks Badgerland

262-652-6766

2122 60th St, Kenosha WI 53140

<https://www.nwbadgerland.org/>

Agency mission to revitalize affordable neighborhoods, homeownership counseling.

Foreclosure Assistance:

Green Path Debt Solutions

800-550-1961

<https://www.greenpath.com/>

Nationwide, non-profit financial organization that assists consumers with credit card debt, housing debt and bankruptcy concerns.

Home Ownership Preservation Hotline (The)

888-995-4673

<http://www.995hope.org>

Foreclosure issues

National Foundation for Credit Counseling (NFCC)

866-845-2227

<https://www.nfcc.org/>

Referrals to agencies that provide Housing Credit Counseling. Resources and educational materials.

Wisconsin Foreclosure Mediation Network

877-721-6262

<https://mediatewisconsin.com/>

Housing Expense Assistance

Programs that help pay current housing bills or finance new living accommodations. These programs may have age, income, disability, need, location or other eligibility requirements. Some programs listed only help with basic needs which can help free up money for housing costs.

City of Racine Financial Empowerment Center **262-200-0831**

<https://www.racinefec.org/>

Free one on one financial counseling for City of Racine Residents.

City of Racine Housing Department **262-636-9197**

730 Washington Ave, Racine WI 53403

<https://www.racinehousingloans.com/>

Housing improvement programs including low interest loans and grants for individual homeowners and rental property owners.

Community Action Agency (Racine/Kenosha CAA) **262-637-8377**

2113 N Wisconsin Ave, Racine WI 53402

<https://www.rkcaa.org>

Weatherization program and many general community services.

Credit.org **800-431-8157**

<https://credit.org/>

Non-profit financial agency that assists with debt, bankruptcy and housing counseling.

Energy Assistance Program - WHEAP **262-633-6000**

<https://racinecounty.com/government/human-services/division-of-economic-support/energy-utility-assistance> or **apply online** at: <https://energybenefit.wi.gov/>

1717 Taylor Ave, Racine WI 53403

Administers the Wisconsin Home Energy Assistance Program (WHEAP) which provides assistance for heating costs, electric costs, and energy crisis situations.

Green Path Debt Solutions **800-550-1961**

<https://www.greenpath.com/>

Nationwide, non-profit financial organization that assists consumers with credit card debt, housing debt and bankruptcy concerns.

Homestead Tax Credits **608-266-8641**

Mail Stop 5-77 PO Box 8949, Madison WI 53708

<https://www.revenue.wi.gov/Pages/FAQS/ise-home.aspx>

Income based tax credit program for homeowners or renters. Can be filed annually.

Housing Authority of Racine County (HARC) **262-636-3405**

837 Main St, Racine WI 53403

<https://www.rcha.org>

HUD subsidized housing and Section 8 vouchers, family self-sufficiency, home ownership, elderly and handicapped housing.

HUD – US Department of Housing and Urban **414-297-3214**

Development

414-297-1423 TTY

Milwaukee Field Office: 310 W Wisconsin Ave, Ste 950, Milwaukee WI 53203

<https://www.hud.gov>

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FHA Resource Center 800-225-5342
Housing Counseling Line 800-569-4287
Fair Housing Information Clearinghouse 800-767-7468
The HUD website allows you to search for subsidized rental apartments by location, even down to the zip code. The site contains links to information about all aspects of housing, and all of HUD's programs; Home-owning, renting, relocation, fair housing, FHA loans, reverse mortgages, and other consumer information and resources.

Love Inc 262-763-6226
480 S Pine St, Burlington, WI 53105
<https://www.love-inc.net/>
Helps west end area individuals and families find the resources they need to cope with economic and emotional hardships. Clients are assisted through programs that provide mentoring, counseling, education, advocacy, information & referral support.

Money Management International 888-845-5669 or
<https://www.moneymanagement.org/> 866-889-9347
Nationwide, non-profit financial organization that assists consumers with credit card debt, housing debt and bankruptcy concerns. Housing counseling, local office.

Movin'Out Inc 877-861-6746
<https://www.movin-out.org> info@movin-out.org
Partners with people with disabilities, veterans, and others to create and sustain community-integrated, safe, affordable homes. Provides information, assistance and resources re: affordable rental housing, housing counseling and gap financing grants for home purchase and home rehabilitation - to WI households with a member who has a permanent disability.

Rural Housing Service Programs 920-907-2976
(USDA Rural Development)
W6529 Forest Ave Ste 200, Fond du lac WI 54937
<https://www.rd.usda.gov/wi>
Repair financing, single family homes-loans and grants. For non-city of Racine residents.

Southern (WI) Housing Region 800-552-6330
MSA Professional Services 920-392-5142
201 Corporate Dr, Beaver Dam WI 53916
Repair financing, single family homes-loans and grants. For non-city of Racine residents.

WHEDA 800-628-4833
Wisconsin Housing and Economic Development Authority
Milwaukee Office: 414-227-4039
611 W National Ave, Ste 110, Milwaukee WI 53204
<https://www.wheda.com/>
Offers a variety of loan programs, facilitates affordable rental units for WI residents- including a homeowner property tax deferral loan program for residents 65 or older (800-755-7835)

Wisconsin Foreclosure Mediation Network 877-721-6262
<https://mediatewisconsin.com/>

Wisconsin Kenosha Racine Partnership (WGRP) 888-794-5820
1717 Taylor Ave, Racine or 1072 Milwaukee Ave, Burlington
<https://racinecounty.com/government/human-services/division-of-economic-support>
Information about Food Share, W-2, and Wisconsin Medicaid programs. All applications

can also be accessed online at www.access.wisconsin.gov.

Wisconsin Farm Center

800-942-2474

2811 Agriculture Dr, Madison WI 53708

https://datcp.wi.gov/Pages/Growing_WI/FarmCenterOverview.aspx

Services for Wisconsin farmers and agribusinesses. See the website section - Financial Counseling & Advising.

Housing Search and Information

Agencies/services that assist with providing information about different aspects of housing.

Eldercare Locator

800-677-1116 Toll Free

<https://eldercare.acl.gov/Public/Index.aspx>

Information on services for seniors and their caregivers. Resources; fact sheets available on housing and care issues. Request the booklet; *Housing Options for Older Adults: A Guide for Making Decisions*.

GoSection8.com

<https://www.gosection8.com/>

GoSection8.com is the largest rental-listing service for the Section 8 housing market. Serving families, landlords and public-housing agencies across the United States.

HUD – US Department of Housing and Urban Development

414-297-3214

414-297-1423 TTY

Milwaukee Field Office

310 W Wisconsin Ave, Ste 950, Milwaukee WI 53203

FHA Resource Center

800-225-5342 Toll Free

Housing Counseling Line

800-569-4287 Toll Free

Fair Housing Information Clearinghouse

800-767-7468 Toll Free

<https://www.hud.gov>

HUD website allows you to search for subsidized rental apartments by location. The site contains links to information about all aspects of housing. HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination. Home-owning, renting, relocation, fair housing, FHA loans, reverse mortgages, and other consumer information and resources.

Housing Authority of Racine County

262-636-3405

837 Main St, Racine WI 53403

<https://www.rcha.org>

HUD subsidized housing and Section 8 vouchers, family self - sufficiency, home ownership, elderly and handicapped housing.

National Shared Housing Resource Center

<https://nationalsharedhousing.org/>

Information on home sharing programs and options

Wisconsin Housing Search

877-428-8844

<http://www.wihousingsearch.org/index.html>

Housing search, community, and program information Community Services Guide is by the WI Dept of Commerce, Division of Housing and Community Development.

Landlord/Tenant Assistance

City of Racine – Fair Housing Department

262-636-9595

730 Washington Ave
Racine WI 53403

<https://www.cityofracine.org/CityDevelopment/FairHousing/>

Federal and state laws prohibit housing discrimination. It is illegal to deny housing to an individual based on race, religion, national origin, sex, familial status (i.e., presence of children), marital status, sexual orientation, or disability. It is also illegal to treat an in-place tenant any differently than other tenants related to above. The Fair Housing Department provides fair housing (anti-discrimination) investigative and enforcement services. Fair Housing also conducts educational seminars for housing consumers and members of the housing industry and provides legal referrals through the Lawyer Referral Service.

HUD – US Department of Housing and Urban Development

414-297-3214

414-297-1423 TTY

Milwaukee Field Office
310 W Wisconsin Ave, Ste 950, Milwaukee WI 53203

<https://www.hud.gov>

Housing Counseling Line

800-569-4287 Toll Free

Fair Housing Information Clearinghouse

800-767-7468 Toll Free

Housing Discrimination Hotline

800-877-8339 Toll Free

HUD's mission is to increase homeownership, support community development and increase access to affordable housing free from discrimination.

Legal Action of Wisconsin Inc

800-242-5840 Toll Free

Or 262-635-8836

<https://www.legalaction.org/>

4900 Spring St, Suite 100, Racine WI 53405

Improper evictions, termination of housing assistance or custody cases where there are instances of ongoing abuse.

The Fair Housing Council

414-278-1240

<https://www.fairhousingwisconsin.com/>

Private non-profit with a full-service fair housing program. Serves Racine County.

Tenant Resource Center

608-257-0006 Rental Rights

1202 Williamson St, Suite A, Madison WI 53703

<http://tenantresourcecenter.org/>

Offers online information for tenants and landlords interested in learning more about their rental rights and responsibilities. Information on state and local rental laws and regulations

WI Dept of Agriculture, Trade and Consumer Protection

608-224-4949

<https://datcp.wi.gov/> Look under Consumers – Division of Trade and Consumer Protection
Fact Sheets, Consumer law, filing consumer complaints and other resources.

Wisconsin State Law Library

800-322-9755

<https://wilawlibrary.gov/topics/landlord.php>

Web page of resources regarding Wisconsin Landlord/Tenant law, Forms, fact sheets, community resources and statutes are linked on the webpage.

Subsidized Rental Housing

Sponsored by the US Dept of Housing and Urban development (HUD) Subsidized Rental housing (Section 8) is limited to low-income families and individuals. Your eligibility based on 1) annual gross income; 2) whether you qualify as elderly, a person with a disability, or as a family; and 3) U.S. citizenship or eligible immigration status. If you are eligible, the local Housing Authority will check your references to make sure you and your family will be good tenants. HA's will deny admission to any applicant whose habits and practices may be expected to have a detrimental effect on other tenants or on the project's environment. Generally, rent will be 30% of gross income. You can apply directly with most apartment managements. For Section 8 portable vouchers, or general information about Section 8, contact The Racine County Housing Authority (HA) at 262-636-3405 or check their website at: <https://www.rcha.org/>

Albert House

4000 Maryland Ave
Racine WI 53405

<https://www.meridiangroupinc.net/>

Elderly, disabled, and family apartments - Meridian Group

262-554-6708

800-236-6262 Toll Free

Chapel Terrace Town Homes

273 Chapel Ter
Burlington WI 53105

<https://www.meridiangroupinc.net/>

Family Units - Meridian Group

262-767-7474

800-236-6262 Toll Free

Chateau II

4901 Byrd Ave
Racine WI 53406

<https://www.meridiangroupinc.net/>

Elderly, or Disabled- Meridian Group

262-632-5059

800-236-6262 Toll Free

Chateau/Oakwood

5001 Byrd Ave
Racine WI 53406

<https://www.meridiangroupinc.net/>

Family - Meridian Group

262-632-5059

800-236-6262 Toll Free

Chateau/Regency Apartments

4111 Erie St
Racine WI 53402

<https://www.meridiangroupinc.net/>

Elderly or disabled - Meridian Group

262-632-5059

800-236-6262 Toll Free

Clare Meadows

6800 Middle Rd
Racine WI 53402

<http://www.stclaremgt.org>

Disabled - St Clare Management

414-385-5330

<p>Durand Plaza 3003 Durand Ave Racine WI 53403 62 + or disabled – Evergreen Real Estate Group https://www.evergreenreg.com/communities</p>	<p>262-554-1250</p>
<p>Hillpark Heights I 1380 Park Pl Union Grove WI 53182 https://www.meridiangroupinc.net/ Elderly, or disabled - Meridian Group.</p>	<p>262-878-4201 800-236-6262 Toll Free</p>
<p>Hillpark Heights II 1420 Park Pl Union Grove WI 53182 https://www.meridiangroupinc.net/ Family - Meridian Group</p>	<p>262-878-4201 800-236-6262 Toll Free</p>
<p>Hometown Village 1415 13th Ave Union Grove WI 53182 https://www.meridiangroupinc.net/ Elderly, or disabled - Meridian Group</p>	<p>262-878-4201 800-236-6262 Toll Free</p>
<p>Levi Barnes Manor 200 7th St Waterford WI 53185 https://www.rcha.org/ Elderly - Racine County Housing Authority</p>	<p>262-636-3405</p>
<p>Lincoln Manor of Racine 5801 16th St Racine WI 53406 https://www.lincolnmanormtpleasant.com/ Age 55+ - Westlake Housing GP</p>	<p>262-634-0489</p>
<p>Lincoln Villas North 3919 Ruby Ave Racine WI 53402 https://www.marquardtvilleage.org/ Elderly, Disabled - Marquardt Village</p>	<p>262-833-0138</p>
<p>Marian Housing Center 4105 Spring St Racine WI 53405 https://www.mercyhousing.org/mountain-plains/marian-housing-center/ Elderly – Mercy Housing</p>	<p>262-633-5700</p>

<p>McMynn Tower 110 7th St Racine WI 53403 https://www.meridiangroupinc.net/ Elderly, disabled, family - Meridian Group</p>	<p>262-632-5566 800-236-6262 Toll Free</p>
<p>Meadowview Village Apartments (Western Kenosha Co) 450 Lincoln Dr Twin Lakes WI 53181 https://www.hmgapt.com/ Elderly, or disabled – Horizon Management Group, Inc</p>	<p>262-877-2212</p>
<p>Mount Pleasant Manor 2250 Layard Ave Racine WI 53404 https://www.rcha.org/ Elderly – Racine County Housing Authority</p>	<p>262-632-0863</p>
<p>Mount Pleasant Place 5810 Lincoln Village Dr Racine WI 53406 https://www.good-sam.com/locations/mount-pleasant-place Elderly - Good Samaritan Society</p>	<p>262-898-2716</p>
<p>Oakes Village 1311-1345 Oakes Rd Racine WI 53406 http://www.lowincomerentalsmilwaukee.com/ Family - Reilly-Joseph Company</p>	<p>414-271-4116</p>
<p>Oakview Manor 4720 Byrd Ave Racine WI 53406 http://www.lowincomerentalsmilwaukee.com/ Elderly - Reilly-Joseph Company</p>	<p>414-271-4116</p>
<p>Parkview Manor Apartments (former Washington Apts) 2000 Washington Ave Racine WI 53403 http://www.parkviewmanorapartments.com/ Elderly – Kinzie Realty</p>	<p>262-770-4752</p>
<p>South Willow Apartments 1840 Roosevelt Ave Racine WI 53406 https://www.lsswis.org/our-story/affordable-housing/ Chronic mental illness – LSS of WI and Upper Michigan</p>	<p>414-246-2304</p>

<p>St Paul Gardens Apartments 1120 Center St Racine WI 53403 Elderly, disabled - Rosenthal Associates Inc</p>	<p>262-632-6086</p>
<p>Sunset Terrace Apartments 5539 Byrd Ave Racine WI 53406 https://www.meridiangroupinc.net/ Elderly, disabled, family – Meridian Group</p>	<p>262-632-5433 800-236-6262 Toll Free</p>
<p>The Home Company 1204 Schiller St #1 Racine WI 53403 Family units in various City of Racine locations – Rosenthal Associates Inc</p>	<p>414-362-7240</p>
<p>Trinity Terrace 2132 Center St Racine WI 53403 https://www.marquardtville.org/ Elderly, or Disabled - Marquardt Village</p>	<p>262-833-0141</p>
<p>Washington Court Apartments 5101 Wright Ave Racine WI 53406 http://www.lowincomerentalsmilwaukee.com/ Elderly - Reilly-Joseph Company</p>	<p>414-271-4116</p>
<p>Westridge Manor 3101 86th St Sturtevant WI 53177 Elderly - Faraone Realty Company Inc</p>	<p>262-652-2592</p>
<p>Willow Wood Apartments 4321 Durand Ave Racine WI 53404 https://www.lsswis.org/our-story/affordable-housing/ Chronic mental illness – LSS of WI and Upper Michigan</p>	<p>414-246-2304</p>
<p>Woodside Village Apartments 2800- 2932 N Crossridge Dr Racine WI 53405 https://www.meridiangroupinc.net/ Family Units – Meridian Group</p>	<p>262-554-6708 800-236-6262 Toll Free</p>

Senior Apartments

Senior apartments are multifamily residential properties for persons age 55 years or older. Senior apartments do not have central dining facilities and generally do not provide meals to residents, but many offer community rooms, social activities, and other amenities. Most offer both Conventional or "Market Rate" apartments and apartments subsidized by WHEDA, Rural Development, or HUD.

Fields of Waterford (The) 262-895-2332

7713 Big Bend Rd, Waterford, WI 53185

<http://www.eldercarecottages.com/FieldsofWaterford>

Fountain Hills 262-886-9200

1100 Fountain Hills Dr, Racine, WI 53406

<http://www.fountainhillsapartments.com/>

Frances Meadows 262-763-1700

2209 Browns Lake Dr, Burlington, WI 53105

<https://www.horizonshousing.com/properties/senior-communities-wisconsin>

Harbor at State and Main (The) 262-632-3308

141 Main St, Racine, WI 53403

<http://www.harboratstateandmain.com>

Killarney Kourt 262-321-0802

8800 Shannon Ln, Sturtevant, WI 53177

<http://www.capricommunities.com>

Lake Oaks 262-633-8438

1916 Wisconsin Ave, Racine, WI 53403

262-204-0860

<https://www.lakeoaksseniorliving.com/>

Lincoln School Historic Apartments 262-633-9355

1130 Carlisle Ave, Racine, WI 53404

Ages 55 and up or disabled

<https://www.cardinalcapital.us/for-rent/2017/1/2/lincoln-school>

Norway Shores 262-895-2200

7435 W Wind Lake Rd, Waterford, WI 53185

<https://www.norwayshores.com/>

Parkview (The) 262-752-1000

5215 Douglas Ave, Racine, WI 53402

<http://www.parkview-community.com>

Riverview Manor 262-763-5566

580 Madison St, Burlington, WI 53105

Ages 62 + or disabled

Riverview Manor Senior Apartments 262-634-1403

1403 W 6th St, Racine, WI 53404

or 844-772-7187

<https://riverviewmanorseniors.com/>

Spring Brook Village Apartments 262-763-6263
1101 S Pine St
Burlington, WI 53105

Options without age limitations

Will serve adults under age 55 with market rate and subsidized options available:

Fox Crossing 262-891-2323
200 Bridge St, Burlington, WI 53105
Family Units <http://www.foxcrossingburlington.com/>

Foxtree Apartments 414-421-7601
658 Foxtree Cir, Burlington, WI 53105
Low income – any age

Gold Medal Lofts 262-822-9696
1701 Packard St, Racine, WI 53403
GoldMedalLofts@ACCManagementGroup.com
Income based

Hillcrest Apartments 414-421-7601
700 Meadow Ln, Burlington, WI 53105
Low income – any age

Regency West Apartments 262-994-8437
2300 Loni Ln, Racine, WI 53406
https://www.youtube.com/watch?v=KKpj3cPP_1g

Independent Living Communities

Independent living communities are age-restricted multifamily properties with central dining facilities that provide residents as part of their monthly fee with access to meals and other services such as housekeeping, linen service, transportation, and social and recreational activities.

Crystal Bay Racine Senior Apartments 262-639-1100
(Formerly The Atrium)
3900 N Main St, Racine, WI 53402
<https://platinum-communities.com/senior-apartment-living-racine/>

Fields of Waterford (The) 262-895-2332
7713 Big Bend Rd, Waterford, WI 53185
<http://www.eldercarecottages.com/FieldsofWaterford>

Parkview (The) 262-752-1000
5215 Douglas Ave, Racine, WI 53402
<http://www.parkview-community.com>

Primrose of Mount Pleasant 262-672-6173
1775 N Newman Rd, Racine WI 53406
<http://www.primroseretirement.com/racine-wisconsin-senior-living-communities/>

Assisted Living Information and Resources

For General Information:

Aging & Disability Resource Center of Racine County (ADRC)

14200 Washington Ave
Sturtevant WI 53177

<http://www.adrc.racinecounty.com>

262-833-8777

866-219-1043 Toll Free

262-638-6756 TTY

For Consumer Complaints:

Division of Quality Assurance

<https://www.dhs.wisconsin.gov/guide/complaints.htm>

Assisted Living Facility Complaints

414-227-2005

For complaints concerning assisted living facilities, including residential care apartment complexes. Counties Covered: Kenosha, Milwaukee, Racine. Or-

DHSDQABALSERO@dhs.wisconsin.gov.

Southeastern Regional Office

819 N 6th St, Room 609B

Milwaukee WI 53203-1606

Ombudsman Program

The Long-Term Care ombudsman responds to complaints and problems of residents or recipients of long-term care, such as care in nursing homes, community-based residential facilities and services of the (Community Options Program) Family Care. Ages 60+

Board on Aging and Long-Term Care

800-815-0015 Toll-free

<https://longtermcare.wi.gov/>

1402 Pankratz St, Suite 111

Madison, WI 53704-4001

E-Mail: BOALTC@Wisconsin.Gov

For Consumers under the age of 60 and in a long-term care program:

Disability Rights

800-708-3034

<https://www.disabilityrightswi.org/learn/family-care-and-iris-ombudsman-program/>

Request the Family Care and IRIS Ombudsman

Websites:

Links to Licensed Adult Day Care, Adult Family Homes, CBRF, and Residential Care Apartment Complexes in Racine County:

<https://www.dhs.wisconsin.gov/guide/racine.htm>

Note: Look under profiles for regulatory compliance history of a facility.

...Continued next page

Assisted Living Provider Search and Other Resources:

Listing of Statewide Assisted Living Options:

<https://www.dhs.wisconsin.gov/guide/assisted-living.htm>

Provider Search -Assisted Living homes and other licensed providers:

<https://www.dhs.wisconsin.gov/guide/provider-search.htm>

Guide to choosing Providers:

<https://www.dhs.wisconsin.gov/guide/find.htm>

Advocate Agencies:

<https://www.dhs.wisconsin.gov/guide/disabsuppl.htm>

Pre-Admission Consultation (PAC)

Pre-admission consultation is a service provided by Aging and Disability Resource Centers (ADRCs) to individuals who are in the process of considering or making a decision about the need to move out of his or her home in order to receive the help they need to remain independent and safe. Sometimes people are unaware that there are services and supports that can be provided right in their own home, often making a move unnecessary. Those who want to move into a nursing home or assisted living facility (such as a community based residential facility or residential care apartment complex), can find it difficult to know which facility would be the best for them or a loved one.

Through pre-admission consultation provided by the ADRC, people have a conversation with a knowledgeable professional about the options available to him or her and the costs of different options. ADRC staff can help individuals consider how long personal funds will last and discuss what may happen if money runs out so people can best plan for their future. The conversation can also include information about the sources of government funding that may be available and how people can be eligible. The pre-admission consultation will provide individuals with an opportunity to discuss important factors to consider when choosing among long term care programs, settings and benefits.

Respite Care

Respite care is the provision of short-term, temporary relief to those who are caring for family members who might otherwise require permanent placement in a facility outside the home. It can come in several forms including In-home respite (a caregiver comes in), short stays in assisted living facilities, nursing homes emergency respite, sitter-companion services, or adult day care.

Contact individual assisted living facilities or nursing homes about short term respite stays. Many are willing to accommodate this if they have space available. To discuss respite options, contact the ADRC at 262-833-8777.

Public Directory

By Facility Name
For Facility Type RCAC

Facility Name and Address Phone Number / Contact Person	Licensee Name and Phone Mailing Address	Specialty Programs
ELIZABETH GARDENS (0016018) 5111 WRIGHT AVE RACINE WI 53406 (262) 638-2600 County: RACINE	ERAC, LLC (262) 638-2600 RICHARD COURTY 6340 N GREEN BAY AVE GLENDALE WI 53209	Type: RCAC Class: CERTIFIED Gender - Total Apartments: M/F - 30 Low/High rate: 2,550/4,600 Initial Certification: 04/27/2016 PUBLIC FUNDING
HOME HARBOR (0011173) 1600 OHIO ST RACINE WI 53405 (262) 619-0000 SUZANNE GITZ County: RACINE	HOME HARBOR OF RACINE LLC (262) 619-0000 SUZANNE GITZ PO BOX 703 PLATTEVILLE WI 53818	Type: RCAC Class: CERTIFIED Gender - Total Apartments: - 110 Low/High rate: 373/3,400 Initial Certification: 06/01/2006 HCBS COMPLIANT PUBLIC FUNDING
KILLARNEY KOURT (0017237) 8800 SHANNON LN STURTEVANT WI 53177 (262) 321-0802 Robin Wade County: RACINE	CHIARA COMMUNITIES INC (262) 798-1224 GLEN CHOBAN 20875 CROSSROADS CIR STE 400 WAUKESHA WI 53186	Type: RCAC Class: CERTIFIED Gender - Total Apartments: - 55 Low/High rate: 433/1,210 Initial Certification: 11/01/2018 PUBLIC FUNDING
PARKVIEW GARDENS I ASSISTED LIVING (0016959) 5321 DOUGLAS AVE CALEDONIA WI 53402 (262) 898-4000 KYLE OCHSNER County: RACINE	KORU HEALTH LLC (414) 507-6928 ANDY LANGE 5321 DOUGLAS AVE RACINE WI 53402	Type: RCAC Class: CERTIFIED Gender - Total Apartments: - 47 Low/High rate: 665/3,900 Initial Certification: 12/01/2017 PUBLIC FUNDING
PARKVIEW GARDENS III (0016970) 5321 DOUGLAS AVE CALEDONIA WI 53402 (262) 898-4000 KYLE OCHSNER County: RACINE	KORU HEALTH LLC (414) 507-6928 ANDY LANGE 5321 DOUGLAS AVE RACINE WI 53402	Type: RCAC Class: CERTIFIED Gender - Total Apartments: - 48 Low/High rate: 1,100/2,500 Initial Certification: 02/28/2018 PUBLIC FUNDING
PILLARS AT CRYSTAL BAY (THE) (0017709) 3950 N MAIN ST RACINE WI 53402 (262) 639-1100 VALERIE FRERES County: RACINE	PLATINUM COMMUNITIES RACINE LLC (414) 940-6608 JOHN TERESINSKI 2448 S 102ND ST STE 305 WEST ALLIS WI 53227	Type: RCAC Class: CERTIFIED Gender - Total Apartments: M/F - 40 Low/High rate: 4,700/6,000 Initial Certification: 08/07/2019 HCBS COMPLIANT PUBLIC FUNDING
PLEASANT POINT SENIOR LIVING (0018044) 8500 CORPORATE DRIVE RACINE WI 53406 (262) 833-0810 Tiffany Morth County: RACINE	RACINE SENIOR LIVING INC (208) 401-1369 SONIA MUNOZ 8600 CORPORATE DRIVE RACINE WI 53406	Type: RCAC Class: CERTIFIED Gender - Total Apartments: M/F - 38 Low/High rate: 4,200/4,200 Initial Certification: 05/01/2020 HCBS COMPLIANT
PRIMROSE OF MT PLEASANT (0015195) 1775 N NEWMAN ROAD MT PLEASANT WI 53406 (262) 886-3333 TRACIE MINORIK County: RACINE	RACINE RETIREMENT LLC (605) 226-3300 MARK MCNEARY 815 N 2ND STREET, PO BOX 1359 ABERDEEN SD 57402-1359	Type: RCAC Class: REGISTERED Gender - Total Apartments: M/F - 76 Low/High rate: 548/3,795 Initial Registration: 02/05/2015
WATERFORD SENIOR LIVING (0012091) 301 S SIXTH ST WATERFORD WI 53185 (262) 534-4800 TABBATHA CLAYBORN County: RACINE	WATERFORD SENIOR LIVING LLC (608) 751-1342 SCOTT F SHADEL 2916 N HAL RD WHITEWATER WI 53190	Type: RCAC Class: CERTIFIED Gender - Total Apartments: M/F - 54 Low/High rate: 4,250/6,000 Initial Certification: 10/10/2007 HCBS COMPLIANT

Adult Family Homes

Adult Family Homes (AFH)

A place where three or four adults, who are not related to the licensee, reside and receive care, treatment or services that are above the level of room and board, but include no more than seven hours of nursing care per week per resident. AFHs are regulated under Chapter HFS 88, Wis.Admin.Code. AFHs are characterized in two ways: 1) those AFHs where the owner/licensee lives on the premises and provides resident care; and 2) AFHs that are owned by an entity that provides shift staff.

The most current licensed listings for AFH's can be found on the website of the Wisconsin Department of Health Services <http://dhs.wisconsin.gov/> under Assisted Living Directories. You can check the Assisted Living Profiles to view the results of a facility's last state survey. Provider search <https://www.dhs.wisconsin.gov/guide/provider-search.htm>

Adult Family Homes in Racine County:

<https://www.dhs.wisconsin.gov/guide/afhraci.pdf>

Because of the length of this listing, it is not included in this directory. If you do not have computer access and would like this information you may also contact the:

Aging and Disability Resource Center of Racine County

262-833-8777

Toll Free: 866-219-1043

WI Relay 711

and a copy can be mailed to you.

Comments/Notes:

Community Based Residential Facilities (CBRF)

Community Based Residential Care Facilities (CBRF)

A place where five or more adults, who are not related to the operator or administrator, and do not require care above intermediate level nursing care, reside, and receive care, treatment or services that are above the level of room and board, but include no more than three hours of nursing care per week per resident. CBRFs are regulated under Chapter HFS 83, Wis. Admin. Code. There are three sizes of CBRFs based upon the number of residents: small (5-8), medium (9-20) and large (21 or more). They also differ by class, which is determined by the resident's ability to move about (ambulation), to follow directions (mental capacity), and to act for self-preservation under emergency conditions.

CBRF Classifications:

- **Class A Ambulatory (AA).** A Class A Ambulatory CBRF may serve only residents who are ambulatory and are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.
- **Class A Semiambulatory (AS).** A Class A Semiambulatory CBRF may serve only residents who are ambulatory or semiambulatory and are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.
- **Class A Nonambulatory (ANA).** A Class A Nonambulatory CBRF may serve residents who are ambulatory, semiambulatory or nonambulatory, but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.
- **Class C Ambulatory (CA).** A Class C Ambulatory CBRF may serve only residents who are ambulatory, but one or more of whom are not mentally or physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.
- **Class C Semiambulatory (CS).** A Class C Semiambulatory CBRF may serve only residents who are ambulatory or semiambulatory, but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.
- **Class C Nonambulatory (CNA).** A Class C Nonambulatory CBRF may serve residents who are ambulatory, semiambulatory or nonambulatory, but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

The most current licensed listings for CBRF's can be found on the website of the Wisconsin Department of Health Services <http://dhs.wisconsin.gov/> under Assisted Living Directories. You can check the Assisted Living Profiles to view the results of a facility's last state survey. Provider search <https://www.dhs.wisconsin.gov/guide/provider-search.htm>

Community Based Residential Care Facilities in Racine County:

<https://www.dhs.wisconsin.gov/guide/cbrfraci.pdf>

A recent listing follows

Public Directory

By Facility Name
For Facility Type CBRF

Facility Name and Address Phone Number / Contact Person	Licensee Name and Phone Mailing Address		Specialty Programs
ARBOR VIEW COMMUNITIES (0017134) 34201 ARBOR LN BURLINGTON WI 53105 (262) 539-2728 MICHELLE VIOL County: RACINE	ARHC AVBURWI01 TRS LLC C/O HEALTHCARE TI (212) 415-6500 MICHELLE VIOL 34201 ARBOR LN BURLINGTON WI 53105	Type: CBRF Class: CNA Gender - Capacity: M/F - 40 Low/High rate: 3,900/4,500 Initial License: 06/22/2018	ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL TRAUMATIC BRAIN INJURY
ARBOR VIEW MEMORY CARE (0017133) 34111 ARBOR LN BURLINGTON WI 53105 (262) 539-2738 MICHELLE VIOL County: RACINE	ARHC AVBURWI01 TRS LLC C/O HEALTHCARE TI (212) 415-6500 MICHELLE VIOL 34111 ARBOR LN BURLINGTON WI 53105	Type: CBRF Class: CNA Gender - Capacity: M/F - 10 Low/High rate: 4,500/5,500 Initial License: 06/22/2018	ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM
ASCENSION LIVING LAKESHORE AT SIENA (0017233) 5643 ERIE ST RACINE WI 53402 (262) 664-4876 County: RACINE	ASCENSION LIVING LAKESHORE AT SIENA INC (262) 898-9100 JENNIFER BEZOTTE 1320 WISCONSIN AVE RACINE WI 53403	Type: CBRF Class: CNA Gender - Capacity: M/F - 36 Low/High rate: 6,000/9,060 Initial License: 12/06/2019	ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM
CALEBRIA HOUSE (0015143) 155 BETH COURT BURLINGTON WI 53105 (262) 767-7300 RICK WASMUND County: RACINE	HIGH POINT ASSISTED LIVING LLC (262) 767-7300 RICK WASMUND 155 BETH COURT BURLINGTON WI 53105	Type: CBRF Class: CNA Gender - Capacity: M/F - 7 Low/High rate: 3,800/5,000 Initial License: 08/05/2014	HCBS COMPLIANT ADVANCED AGED DEVELOPMENTALLY DISABLED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TRAUMATIC BRAIN INJURY
EAGLE HOUSE (310369) 807 53RD DR UNION GROVE WI 53182 (262) 835-8370 ANGELA ANDERSEN County: RACINE	COMMUNITY CONNECTION LLC (414) 906-1915 ANGELA ANDERSEN 5225 N IRONWOOD LN STE 116 GLENDALE WI 53217	Type: CBRF Class: AA Gender - Capacity: M/F - 8 Low/High rate: 4,500/4,500 Initial License: 10/10/1995	HCBS COMPLIANT ALCOHOL/DRUG DEPENDENT DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL TRAUMATIC BRAIN INJURY
GARDENS OF MOUNT PLEASANT (THE) (0018485) 6101 16TH ST RACINE WI 53406 (262) 221-2222 PATTI WILDE County: RACINE	THE GARDENS OF MOUNT PLEASANT (262) 221-2222 BASHAR QEDAN 6233 BARKERS ROAD SUITE 3 RACINE WI 53403	Type: CBRF Class: CNA Gender - Capacity: M/F - 80 Low/High rate: 5,500/7,500 Initial License: 10/01/2021	HCBS COMPLIANT ADVANCED AGED ALCOHOL/DRUG DEPENDENT CORRECTIONAL CLIENTS DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED PUBLIC FUNDING TERMINALLY ILL TRAUMATIC BRAIN INJURY
GENESIS CROSSROADS (310435) 4107 4109 ST CLAIR ST RACINE WI 53402 (414) 377-3021 PATRICIA FAULHABER County: RACINE	GENESIS BEHAVIORAL SERVICES INC (414) 377-3021 PATRICIA FAULHABER 2819 W highland blvd Milwaukee WI 53208	Type: CBRF Class: AA Gender - Capacity: F - 9 Low/High rate: 2,499/2,499 Initial License: 10/15/1990	ALCOHOL/DRUG DEPENDENT CORRECTIONAL CLIENTS EMOTIONALLY DISTURBED/MENTAL PUBLIC FUNDING
HIL FOX MEAD GROUP HOME (0009691) 516 FOX MEAD CROSSING WATERFORD WI 53185 (262) 514-3500 Kaylee O'connor County: RACINE	HOMES FOR INDEPENDENT LIVING OF WI LLC (920) 499-7965 ASHLEY WILLIAMS 1249 RUSSETT COURT GREEN BAY WI 54313	Type: CBRF Class: CNA Gender - Capacity: M/F - 8 Low/High rate: 5,442/5,442 Initial License: 01/01/2002	HCBS COMPLIANT DEVELOPMENTALLY DISABLED PHYSICALLY DISABLED PUBLIC FUNDING
HIL HILLSIDE (0009760) 373 CHURCH ST BURLINGTON WI 53105 (262) 569-5515 Kaylee O'connor County: RACINE	HOMES FOR INDEPENDENT LIVING OF WI LLC (920) 499-7965 ASHLEY WILLIAMS 1249 RUSSETT COURT GREEN BAY WI 54313	Type: CBRF Class: CNA Gender - Capacity: M/F - 8 Low/High rate: 5,944/5,944 Initial License: 01/01/2002	HCBS COMPLIANT DEVELOPMENTALLY DISABLED PUBLIC FUNDING

Public Directory

By Facility Name
For Facility Type CBRF

Facility Name and Address Phone Number / Contact Person	Licensee Name and Phone Mailing Address		Specialty Programs
HIL KENDRICK HOME (0010610) 265 N KENDRICK AVE BURLINGTON WI 53105 (262) 767-7411 KELLY THOMPSON County: RACINE	HOMES FOR INDEPENDENT LIVING OF WI LLC (920) 499-7965 ASHLEY WILLIAMS 1249 RUSSETT COURT GREEN BAY WI 54313	Type: CBRF Class: CNA Gender - Capacity: M/F - 6 Low/High rate: 5,968/5,968 Initial License: 08/10/2005	HCBS COMPLIANT DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL PHYSICALLY DISABLED PUBLIC FUNDING
HIL KENNEDY HOME (0012307) 4305 4307 KENNEDY DR RACINE WI 53404 (262) 456-4279 Kaylee O'connor County: RACINE	HOMES FOR INDEPENDENT LIVING OF WI LLC (920) 499-7965 ASHLEY WILLIAMS 1249 RUSSETT COURT GREEN BAY WI 54313	Type: CBRF Class: CNA Gender - Capacity: M/F - 6 Low/High rate: 8,773/8,773 Initial License: 06/23/2008	HCBS COMPLIANT DEVELOPMENTALLY DISABLED PHYSICALLY DISABLED PUBLIC FUNDING
HIL WANDA FROGG VILLA/MEADOWHAVEN (0012315) 524 SUMMIT AVE BURLINGTON WI 53105 (262) 767-0239 Kaylee O'connor County: RACINE	HOMES FOR INDEPENDENT LIVING OF WI LLC (920) 499-7965 ASHLEY WILLIAMS 1249 RUSSETT COURT GREEN BAY WI 54313	Type: CBRF Class: CNA Gender - Capacity: M/F - 6 Low/High rate: 4,589/4,589 Initial License: 06/03/2008	HCBS COMPLIANT DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL PHYSICALLY DISABLED PUBLIC FUNDING
Association Approval: WALA			
LAKEVIEW CARE PARTNERS AT WATERFORD (0016391) 1701 SHARP RD WATERFORD WI 53185 (262) 534-7297 ANDY OLIVARES County: RACINE	LAKEVIEW CARE PARTNERS INC (262) 534-7292 ANDY OLIVARES 1701 SHARP RD WATERFORD WI 53185	Type: CBRF Class: CNA Gender - Capacity: M/F - 20 Low/High rate: 5,131/22,500 Initial License: 09/01/2016	ALCOHOL/DRUG DEPENDENT DEVELOPMENTALLY DISABLED PHYSICALLY DISABLED PUBLIC FUNDING TRAUMATIC BRAIN INJURY
LAKEVIEW CARE PARTNERS AT WATERFORD II (0016982) 1701 SHARP RD WATERFORD WI 53185 (262) 534-7297 ANDY OLIVARES County: RACINE	LAKEVIEW CARE PARTNERS INC (262) 534-7297 ANDY OLIVARES 1701 SHARP RD WATERFORD WI 53185	Type: CBRF Class: CA Gender - Capacity: M/F - 8 Low/High rate: 8,998/54,750 Initial License: 09/19/2018	ADVANCED AGED ALCOHOL/DRUG DEPENDENT DEVELOPMENTALLY DISABLED TRAUMATIC BRAIN INJURY
LAUREL HOUSE (310621) 1725 1727 SPRING PL RACINE WI 53404 (414) 892-4961 PATRICIA FAULHABER County: RACINE	GENESIS BEHAVIORAL SERVICES INC (414) 892-4961 TIFFANY SANCHEZ 2819 W HIGHLAND BLVD MILWAUKEE WI 53208	Type: CBRF Class: AA Gender - Capacity: F - 12 Low/High rate: 2,800/2,800 Initial License: 10/01/1994	ALCOHOL/DRUG DEPENDENT CORRECTIONAL CLIENTS EMOTIONALLY DISTURBED/MENTAL PUBLIC FUNDING
LONG LAKE HOUSE (0011322) 8208 RACINE AVE WIND LAKE WI 53185 (262) 895-3052 THOMAS SCHILLING County: RACINE	AFFINITY HEALTH CARE LLC (262) 895-3052 PAULA HEYER 8208 RACINE AVE WIND LAKE WI 53185	Type: CBRF Class: AA Gender - Capacity: M/F - 8 Low/High rate: 4,500/6,000 Initial License: 08/30/2006	HCBS COMPLIANT ALCOHOL/DRUG DEPENDENT DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL PHYSICALLY DISABLED PUBLIC FUNDING TRAUMATIC BRAIN INJURY
Association Approval: WALA			
MAGNOLIA HILL - MT PLEASANT C CBRF (0017186) 3820 OLD GREEN BAY RD MOUNT PLEASANT WI 53403 (262) 226-2893 TAMARA MCCONNELL County: RACINE	STONE HILL GRAFTON LLC (312) 622-3266 JIM ZACHE 314 E MAIN STREET WATERTOWN WI 53094	Type: CBRF Class: CNA Gender - Capacity: M/F - 8 Low/High rate: 4,149/6,500 Initial License: 06/27/2018	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL
MAGNOLIA HILL MOUNT PLEASANT A L MEMORY CARE 3810 OLD GREEN BAY ROAD MOUNT PLEASANT WI 53403 (262) 583-5134 Jim Zache County: RACINE	STONE HILL GRAFTON LLC (414) 763-7869 JIM ZACHE 314 E MAIN ST WATERTOWN WI 53094	Type: CBRF Class: CNA Gender - Capacity: M/F - 24 Low/High rate: 4,500/6,000 Initial License: 04/17/2020	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL

Public Directory

By Facility Name
For Facility Type CBRF

Facility Name and Address Phone Number / Contact Person	Licensee Name and Phone Mailing Address		Specialty Programs
MAGNOLIA HILL - MT PLEASANT A CBRF (0017189) 3820 OLD GREEN BAY RD MOUNT PLEASANT WI 53403 (262) 226-2893 Tamara McConnell County: RACINE	STONEHILL GRAFTON LLC (312) 622-3266 JIM ZACHE 314 E MAIN STREET WATERTOWN WI 53094	Type: CBRF Class: CNA Gender - Capacity: M/F - 8 Low/High rate: 4,500/6,000 Initial License: 06/27/2018	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL
MAGNOLIA HILL - MT PLEASANT B CBRF (0017188) 3820 OLD GREEN BAY RD MOUNT PLEASANT WI 53403 (262) 226-2893 TAMARA MCCONNELL County: RACINE	STONE HILL GRAFTON LLC (312) 622-3266 JIM ZACHE 314 E MAIN STREET WATERTOWN WI 53094	Type: CBRF Class: CNA Gender - Capacity: M/F - 8 Low/High rate: 4,500/6,000 Initial License: 06/27/2018	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL
MAPLEWOOD APPLEWOOD COTTAGE (0015968) 7711 BIG BEND RD WATERFORD WI 53185 (262) 895-2332 CATHY FENNEMA County: RACINE	ELDER CARE COTTAGES OF WISCONSIN LLC (262) 895-2332 CATHY FENNEMA 7711 BIG BEND RD WATERFORD WI 53185	Type: CBRF Class: CNA Gender - Capacity: M/F - 30 Low/High rate: 4,000/6,050 Initial License: 04/28/2016	ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED PUBLIC FUNDING TERMINALLY ILL TRAUMATIC BRAIN INJURY
NEW VISION HOME LLC II (0014935) 1449 N GREEN BAY ROAD MT PLEASANT WI 53406 (262) 633-9920 ERICA MARKS County: RACINE	NEW VISION ADULT FAMILY HOME LLC (262) 554-9566 SHALANDA BEDFORD PO BOX 085782 RACINE WI 53408	Type: CBRF Class: CNA Gender - Capacity: M/F - 8 Low/High rate: 3,000/6,000 Initial License: 01/30/2014	HCBS COMPLIANT ADVANCED AGED ALCOHOL/DRUG DEPENDENT CORRECTIONAL CLIENTS DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED PUBLIC FUNDING TERMINALLY ILL TRAUMATIC BRAIN INJURY
OAK PARK PLACE OF BURLINGTON (0016395) 1700 TEUT RD BURLINGTON WI 53105 (262) 758-6700 HEIDI SKOKUT County: RACINE	OAK PARK PLACE OF BURLINGTON LLC (608) 729-2981 SCOTT FRANK 719 JUPITER DR MADISON WI 53718	Type: CBRF Class: CNA Gender - Capacity: M/F - 95 Low/High rate: 3,500/6,000 Initial License: 03/14/2017	ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL
OPEN ARMS LINDEN I (0018254) 9033 LINDEN COURT STURTEVANT WI 53177 (262) 221-2222 ARIS CLAYBROOK County: RACINE	OPEN ARMS 20 LLC (414) 915-8588 BASHAR QEDAN 6233 BANKERS RD SUITE 3 RACINE WI 53403	Type: CBRF Class: CA Gender - Capacity: M/F - 7 Low/High rate: 4,795/6,975 Initial License: 10/14/2020	HCBS COMPLIANT ADVANCED AGED ALCOHOL/DRUG DEPENDENT CORRECTIONAL CLIENTS DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL IRREVERSIBLE DEMENTIA/ALZHEIM TRAUMATIC BRAIN INJURY
OPEN ARMS LINDEN II (0018253) 9034 LINDEN COURT STURTEVANT WI 53177 (262) 221-2222 ARIS CLAYBROOK County: RACINE	OPEN ARMS 20 LLC (414) 915-8588 BASHAR QEDAN 6233 BANKERS RD SUITE 3 RACINE WI 53403	Type: CBRF Class: CA Gender - Capacity: M/F - 7 Low/High rate: 4,795/6,975 Initial License: 10/14/2020	HCBS COMPLIANT ADVANCED AGED ALCOHOL/DRUG DEPENDENT CORRECTIONAL CLIENTS DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL IRREVERSIBLE DEMENTIA/ALZHEIM TRAUMATIC BRAIN INJURY
PARKVIEW GARDENS III (0016971) 5321 DOUGLAS AVE CALEDONIA WI 53402 (262) 898-4000 ANDY LANGE County: RACINE	KORU HEALTH LLC (414) 507-6928 ANDY LANGE 6650 W STATE ST D112 WAUWATOSA WI 53213	Type: CBRF Class: CNA Gender - Capacity: M/F - 40 Low/High rate: 4,500/7,000 Initial License: 06/04/2018	ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED PUBLIC FUNDING TERMINALLY ILL

Public Directory

By Facility Name
For Facility Type CBRF

Facility Name and Address Phone Number / Contact Person	Licensee Name and Phone Mailing Address		Specialty Programs
PINE BROOK POINTE (0008582) 1001 S PINE ST BURLINGTON WI 53105 (262) 767-1516 Barbera Sandy County: RACINE	PINE BROOK POINTE KDK DEVELOPMENT (262) 767-1516 JOHN DIDIER 1001 S PINE ST BURLINGTON WI 53105	Type: CBRF Class: CNA Gender - Capacity: M/F - 66 Low/High rate: 4,850/5,500 Initial License: 07/06/1999	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED PUBLIC FUNDING TERMINALLY ILL TRAUMATIC BRAIN INJURY
PLEASANT POINT SENIOR LIVING CBRF (0015617) 8600 CORPORATE DR RACINE WI 53406 (262) 331-1653 TIFFANY MORTH County: RACINE	RACINE SENIOR LIVING INC (262) 884-8097 LEE JOHNSON 1675 E Riverside Dr.Suite 150 Eagle ID 83616	Type: CBRF Class: CNA Gender - Capacity: M/F - 44 Low/High rate: 2,247/4,300 Initial License: 08/01/2015	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PUBLIC FUNDING
PROSPECT HEIGHTS COMMUNITY LIVING CENTER (0009) 2015 PROSPECT ST RACINE WI 53404 (262) 898-1029 RANDAL MARVIN County: RACINE	PROSPECT HEIGHTS LLC (262) 898-1029 RANDAL MARVIN 2015 PROSPECT ST RACINE WI 53404	Type: CBRF Class: ANA Gender - Capacity: M/F - 52 Low/High rate: 2,126/2,281 Initial License: 04/04/2003	HCBS COMPLIANT ADVANCED AGED ALCOHOL/DRUG DEPENDENT CORRECTIONAL CLIENTS DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL PHYSICALLY DISABLED PUBLIC FUNDING TERMINALLY ILL TRAUMATIC BRAIN INJURY
ROLLING MEADOWS (0012246) 8212 RACINE AVE WIND LAKE WI 53185 (262) 895-3052 THOMAS SCHILLING County: RACINE	AFFINITY HEALTH CARE LLC (262) 895-6691 THOMAS R SCHILLING 8208 RACINE AVE WIND LAKE WI 53185	Type: CBRF Class: CNA Gender - Capacity: M/F - 8 Low/High rate: 5,500/7,500 Initial License: 05/05/2008	HCBS COMPLIANT ADVANCED AGED ALCOHOL/DRUG DEPENDENT DEVELOPMENTALLY DISABLED EMOTIONALLY DISTURBED/MENTAL IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED PUBLIC FUNDING TRAUMATIC BRAIN INJURY
Association Approval: WALA			
ROSEWOOD OAKWOOD COTTAGE (0015967) 7711 BIG BEND RD WATERFORD WI 53185 (262) 895-2332 CATHY FENNEMA County: RACINE	ELDER CARE COTTAGES OF WISCONSIN LLC (262) 895-2332 CATHY FENNEMA 7711 BIG BEND RD WATERFORD WI 53185	Type: CBRF Class: CNA Gender - Capacity: M/F - 30 Low/High rate: 4,000/6,050 Initial License: 04/28/2016	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED PUBLIC FUNDING TERMINALLY ILL TRAUMATIC BRAIN INJURY
SAGE MEADOW RACINE (0017589) 6109 BRAUN ROAD RACINE WI 53403 (262) 554-6765 ROTH WEAVER County: RACINE	THOMAS OSTROM (312) 462-4462 THOMAS OSTROM 101 N WACKER DRIVE STE 616 CHICAGO WI 60606	Type: CBRF Class: CNA Gender - Capacity: M/F - 26 Low/High rate: 3,000/9,000 Initial License: 05/30/2019	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM TERMINALLY ILL
ST MONICAS SENIOR LIVING INC (310557) 3920 NORTH GREEN BAY RD RACINE WI 53404 (262) 639-5050 STEPHANY LICHTER County: RACINE	ST MONICAS SENIOR LIVING INC (262) 639-5050 STEPHANY LICHTER 3920 N GREEN BAY RD RACINE WI 53404	Type: CBRF Class: CNA Gender - Capacity: M/F - 110 Low/High rate: 2,910/4,995 Initial License: 10/16/1990	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM
ST MONICAS SENIOR LIVING INC MEMORY CARE (00168) 3920 NORTH GREEN BAY ROAD RACINE WI 53404 (262) 639-5050 STEPHANY LICHTER County: RACINE	ST MONICAS SENIOR LIVING INC (262) 639-5050 DANA PETIT 3920 NORTH GREEN BAY ROAD RACINE WI 53404	Type: CBRF Class: CNA Gender - Capacity: M/F - 26 Low/High rate: 6,150/9,310 Initial License: 11/21/2017	ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM

Public Directory

By Facility Name
For Facility Type CBRF

Facility Name and Address Phone Number / Contact Person	Licensee Name and Phone Mailing Address		Specialty Programs
TIMBER OAKS (310564) 1390 8TH AVE UNION GROVE WI 53182 (262) 878-4899 JACKIE DURYEE County: RACINE	GALLINA HEALTH CARE NETWORK LTD (262) 878-4899 STEVEN KURANZ 1400 8TH AVENUE UNION GROVE WI 53182	Type: CBRF Class: CNA Gender - Capacity: M/F - 30 Low/High rate: 2,846/3,468 Initial License: 09/04/1991	ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PUBLIC FUNDING
Association Approval: WiCAL			
WATERFORD MEMORY CARE LLC (0014008) 301 S SIXTH ST WATERFORD WI 53185 (262) 534-4800 TABBATHA CLAYBORN County: RACINE	WATERFORD MEMORY CARE LLC (608) 751-1342 SCOTT SHADEL 2916 N HALL RD WHITEWATER WI 53190	Type: CBRF Class: CNA Gender - Capacity: M/F - 31 Low/High rate: 4,950/6,150 Initial License: 06/29/2012	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PUBLIC FUNDING
WATERFORD PLACE (0018623) 808 CORNERSTONE CROSSING WATERFORD WI 53185 (262) 237-0488 ROTH WEAVER County: RACINE	WATERFORD PLACE ASSISTED LIVING (312) 462-4462 THOMAS OSTROM 101 N WACKER DR STE 616 CHICAGO IL 60606	Type: CBRF Class: CNA Gender - Capacity: M/F - 35 Low/High rate: 3,000/9,000 Initial License: 12/15/2021	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL
WILLOWGREEN HOME (0014873) 4719 KINGDOM CT Racine WI 53108 (262) 681-7201 Lydia Sanabria County: RACINE	FRONTIDA INC (262) 925-9302 CARIN SCHULTZ 702 57TH ST KENOSHA WI 53140	Type: CBRF Class: CNA Gender - Capacity: M/F - 24 Low/High rate: 3,900/7,000 Initial License: 02/05/2014	HCBS COMPLIANT ADVANCED AGED EMOTIONALLY DISTURBED/MENTAL IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL
WOODS OF CALEDONIA (0018358) 5737 ERIE STREET CALEDONIA WI 53402 (262) 822-3598 RYAN NETTESHEIM County: RACINE	WOODS OF CALEDONIA MEMORY CARE LLC (773) 825-3336 MORDY POLSTEIN 8170 MCCORMICK BLVD STE 112 SKOKIE IL 60076	Type: CBRF Class: CNA Gender - Capacity: M/F - 64 Low/High rate: 4,100/6,300 Initial License: 01/16/2021	HCBS COMPLIANT ADVANCED AGED IRREVERSIBLE DEMENTIA/ALZHEIM PHYSICALLY DISABLED TERMINALLY ILL

Skilled Nursing & Rehab Facilities

Health care facilities or distinct parts of hospitals that provide intensive nursing services as well as supportive services for people who require continuous inpatient care but who are not in an acute phase of an illness.

Nursing Home Complaints: 800-642-6552

<https://www.dhs.wisconsin.gov/guide/complaints.htm>

Wisconsin Dept of Health Services, Division of Quality Assurance.

Ombudsman Program 800-815-0015

<http://longtermcare.wi.gov/>

Board on Aging and Long-Term Care

A long-term care ombudsman protects and promotes the rights of long term care consumers, working with the consumers and their families to achieve their expected quality of care and quality of life.

Racine County Skilled Nursing Facilities:

Bay at Burlington Health & Rehabilitation LLC (The) 262-763-9531

677 E State St

Burlington WI 53105

<https://bay-burlington.com/>

Lakeshore at Sienna (former Lakeshore Manor) 262-898-9100

5643 Erie St

Racine. WI 53402

<https://ascensionliving.org/Find-a-Community/Lakeshore-at-Siena>

Oak Ridge Care Center 262-878-2788

1400 8th Ave

Union Grove WI 53182

<https://www.oakridgecarecenter.com/>

Ridgewood Care Center 262-554-6440

3205 Wood Rd – Street Number

Racine WI 53406

<https://ridgewoodcarecenter.com/>

Wisconsin Veterans Home at Union Grove 262-878-6700

21425 F Spring St

Union Grove WI 53182

<https://dva.wi.gov/Pages/veteransHomes/VeteransHomeUG.aspx>

The Villa at Lincoln Park 262-637-9751

1700 CA Becker Dr

Racine WI 53406

<https://villaatlincolnpark.com/>

Other Area Nursing Facilities:

Bay at Sheridan Health and Rehabilitation LLC (The) 8400 Sheridan Rd Kenosha WI 53143 http://bay-sheridan.com/	262-658-4141
Bay at Waters Edge Health and Rehabilitation LLC (The) 3415 Sheridan Rd Kenosha WI 53140 http://bay-watersedge.com/	262-657-6175
Brookside Care Center 3506 Washington Rd Kenosha, WI 53144 http://www.co.kenosha.wi.us/index.aspx?nid=224	262-653-3800
Clairidge House 1519 60 th St Kenosha WI 53140 https://www.clairidgehouse.com/	262-656-7500
Crossroads Care Center of Kenosha 8633 32 nd Ave Kenosha WI 53142 https://crossroadscarecenter.com/	262-694-8300
East Troy Manor 3271 North St East Troy WI 53120 https://www.easttroymanor.org/	262-642-3995
Grand Prairie Health & Rehab 10330 Prairie Ridge Blvd Pleasant Prairie, WI 53158 https://www.savaseniorcare.com/grande-prairie-health-and-rehabilitation-center	262-612-2800
Kenosha Estates Living and Care Center 1703 60 th St Kenosha WI 53140 https://www.kenoshaestatesliving.com/	262-658-4125
Manor of Kenosha (The) 3100 Washington Rd Kenosha WI 53144 https://crossroadscarecenter.com/manor-nursing-home/	262-658-4622

CHOOSING AN ASSISTED LIVING FACILITY



**STATE OF WISCONSIN
Department of Health Services**

Division of Quality Assurance
Bureau of Assisted Living

P-60579 (Rev. 09/2012)

CHOOSING AN ASSISTED LIVING FACILITY

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I. INTRODUCTION

At some point in your life, you may be faced with making a decision about an assisted living facility for yourself, a family member, or a friend.

There are over 1,500 licensed community based residential care facilities (CBRFs), 1,497 adult family homes (AFHs), and 300 residential care apartment complexes (RCACs) in Wisconsin. Facilities may be owned by individuals, corporations, religious groups, and county governments. They may be private or public, for-profit or not-for-profit, but all must meet applicable licensing standards.

The Division of Quality Assurance is responsible for licensing, certifying, or registering all assisted living facilities in Wisconsin and has designed this publication as a tool to help you learn more about assisted living facilities, how to choose them, and how to use them.

II. ASSISTED LIVING FACILITY Q & A

WHAT IS AN ASSISTED LIVING FACILITY?

“Assisted Living Facility” is a term that encompasses three types of facilities licensed, certified, or registered by the Department of Health Services. All assisted living facilities combine housing with services to help people remain as independent as possible. A brief definition of each facility type follows:

Community Based Residential Facility (CBRF)

A CBRF is a place where

- five or more adults, not related to the operator or administrator,
- do not require care above intermediate level nursing care,
- reside and receive care, treatment, or services above the level of room and board, but that
- provides not more than three hours of nursing care per week per resident.

CBRFs are regulated under Chapter DHS 83, Wis. Admin. Code.

There are three sizes of CBRFs based upon the number of residents; small (5-8), medium (9-20), and large (21 or more). They also differ by class, which is determined by the resident’s ability to move about (ambulation), to follow directions (mental capacity), and to act for self-preservation under emergency conditions.

Adult Family Home (AFH)

An AFH is a place where

- three or four adults, not related to the licensee,
- reside and receive care, treatment, or services above the level of room and board, but that
- provides not more than seven hours of nursing care per week per resident.

AFHs are regulated under Chapter DHS 88, Wis. Admin. Code.

AFHs are characterized in two ways: (1) those AFHs where the owner/licensee lives on the premises and provides resident care; and (2) AFHs that are owned by an entity that provides shift staff.

Residential Care Apartment Complex (RCAC)

A RCAC is a place where

- five or more adults
- reside in independent apartments, each of which has an individual lockable entrance and exit, a kitchen which includes a stove, and individual bathroom, sleeping, and living areas, but that
- provides not more than 28 hours of supportive, personal, and nursing services per week per resident.

RCACs are regulated under Chapter DHS 89, Wis. Admin. Code.

RCACs must be either registered or certified. Registered RCACs serve only private pay tenants, while certified RCACs may serve tenants who are eligible for public funding.

WHO SHOULD CONSIDER AN ASSISTED LIVING FACILITY?

The need for some type of lifestyle change is usually first indicated when a person has difficulty in one or more of the following areas:

- Self-care,
- Diminishing health, physical, or mental abilities,
- Lack of community support services, or
- Family not available to provide care or supervision.

If your loved one is not ready to move into an assisted living facility, you may wish to consider seeking adult day care services. Adult day services offer programs designed to meet the needs of functionally or cognitively impaired adults. These structured, comprehensive programs provide a variety of health, social, and other related support services in a protected setting during the day. Adult day centers generally operate five days a week. Services provided in an adult day care setting may include personal care, meals, medication administration, and activities designed to meet physical, social, and leisure time needs.

In Wisconsin, adult day care centers are not licensed, but may be certified. If the center serves one or more participants who receive public funding, certification by the Department of Health Services is required. Certification standards for adult day care centers can be found at

http://dhs.wisconsin.gov/rl_dsl/AdultDayCare/ADCregs.htm

Adult day care services may be provided in family homes, free-standing centers, and multi-use facilities such as churches, schools, and senior centers.

WHAT GROUPS OF PEOPLE ARE SERVED BY ASSISTED LIVING FACILITIES?

It is suggested that an assisted living facility provide services to a specialized group of people in order to meet their unique needs. The people served by assisted living facilities include, but are not limited to, the following:

- The frail elderly and elderly persons with dementia,
- Developmentally disabled,
- Persons with a controlled mental or emotional disorder,
- Persons recovering from chemical dependency,

- Persons with physical disabilities,
- Persons with traumatic brain injury,
- Persons with AIDS, and/or
- Pregnant women needing counseling.

HOW DO RESIDENTS PAY FOR THEIR CARE AND SERVICES?

Medicare does not cover services in an assisted living facility. Payments may come from a variety of sources, including, but not limited to, the following:

- Personal resources including savings accounts, pensions, insurance, veterans care benefits, or Social Security and related benefits such as SSI and SSI-E.
- State and federal funding for home and community based long term care may be available for eligible participants through state programs, such as “The Community Options Program (COP)”, the Medicaid Home and Community Based Waiver program, and Family Care. Funding for these programs is limited, and not all facilities are eligible. For specific policies, contact your county Human Services or Social Services Department for more information **prior to moving into an assisted living facility.**
- Local community aids/county levy funding may be available from county Departments of Social Services, Human Services, or County Boards to persons who qualify.

Assisted living facilities will want to know how you will pay for your care. They will ask you to sign an admission agreement specifying the payment arrangement.

WHAT SERVICES CAN YOU EXPECT FROM AN ASSISTED LIVING FACILITY?

Assisted living facilities are required to provide or arrange these five basic services to all residents, if needed:

- Health monitoring,
- Assistance with medications,
- Information and referral services,
- Leisure time services, and
- Personal care services such as help with dressing, eating, bathing, grooming, toileting, and mobility.

Additional services may be provided in an assisted living facility to assist residents with their personal needs and goals, such as transitioning to more independent living, counseling, transportation, money management, etc. Services may vary significantly. It is important to evaluate the facility, not only based upon current needs, but also future needs.

WHAT WRITTEN DOCUMENTATION SHOULD YOU ASK TO SEE?

1. Program Statement (CBRF and AFH)
2. Admission Agreement
3. Individual Service Plan
4. Resident Rights list
5. Complaint Procedure
6. Risk Agreement (RCAC only)

III. ASSISTED LIVING FACILITY INFORMATION SOURCES

- **YOUR COUNTY SOCIAL SERVICE / HUMAN SERVICE AGENCY**
 - **DIVISION OF QUALITY ASSURANCE (DQA) REGIONAL OFFICE**
http://dhs.wisconsin.gov/rl_DSL/Contacts/alsreglmap.htm
 - **BOARD ON AGING AND LONG TERM CARE / OMBUDSMAN PROGRAM**
<http://dhs.wisconsin.gov/aging/boaltc/ltcombud.htm>
1-800-815-0015
 - **PROVIDER ASSOCIATIONS**
http://dhs.wisconsin.gov/rl_dsl/RelatedSites/provassoc.htm
 - **ADVOCATE AGENCIES**
http://dhs.wisconsin.gov/rl_dsl/RelatedSites/consumgrps.htm
-

IV. ASSISTED LIVING FACILITY LIST

Should you decide on assisted living care, you may want to visit several facilities before making your final choice. Use this list to gather general information about the facilities you want to visit.

Facility 1: _____

Location: _____

Telephone Number: _____

Contact Person/Title: _____

Appointment Date: _____ Time: _____

Facility Size (Beds/Apartments): _____

Facility 2: _____

Location: _____

Telephone Number: _____

Contact Person/Title: _____

Appointment Date: _____ Time: _____

Facility Size (Beds/Apartments): _____

Facility 3: _____

Location: _____

Telephone Number: _____

Contact Person/Title: _____

Appointment Date: _____ Time: _____

Facility Size (Beds/Apartments): _____

Facility 4: _____

Location: _____

Telephone Number: _____

Contact Person/Title: _____

Appointment Date: _____ Time: _____

Facility Size (Beds/Apartments): _____

V. ASSISTED LIVING FACILITY CHECKLIST

This checklist encourages you to ask questions and make observations during your facility tour. The questions are designed to assist you in determining whether a particular home is compatible with an individual's life style and whether it provides the services that will meet his/her needs. (These questions are separate from the specific licensing requirements.)

FACILITY

PHYSICAL STRUCTURE

- Does the home or apartment appear to be safe and secure?
- Are telephones available?
- Can or do residents/tenants have telephones in their rooms/ apartments?
- Are halls free of obstacles (furniture, equipment)?
- Are exits unobstructed and easy to reach?
- Are fire extinguishers visible?
- Is there an exit diagram plan posted?
- Are drills held at least quarterly?
- Are floors clean and non-slippery?
- Are there any obvious odors?
- Are doorways/hallways, rooms big enough to accommodate wheelchairs?
- Is the temperature in the facility comfortable?
- Can residents regulate the temperature of their own room/apartment?
- Is heat/electric/cable included?

1		2		3		4	
Yes	No	Yes	No	Yes	No	Yes	No
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

STAFF

- Does the home have a current state license/certification/registration?
- Do staff know the residents/tenants?
- Do staff show interest in individual residents/tenants?
- Do residents/tenants talk freely with staff?
- Are residents/tenants treated with respect and dignity?
- Is privacy respected (knocking before entering rooms)?
- Are calls for assistance responded to quickly?
- Is the appearance of staff neat and clean?
- Does there appear to be enough staff to meet residents'/tenants' needs?

Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

Who is the owner of the facility?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

1		2		3		4	
Yes	No	Yes	No	Yes	No	Yes	No
Y	N	Y	N	Y	N	Y	N

Is the facility locally owned?

Who is responsible for the facility operation? How often is he/she in the building?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

What is the educational and professional experience of the administrator?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

Is there a nurse on staff?

Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

Is the nurse an RN?

How often is the nurse in the building?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

How are maintenance issues handled?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

RESIDENTS

- Do residents/tenants appear generally happy?
- Do residents/tenants appear to receive good care?
- Do residents/tenants appear to respect each other?

1		2		3		4	
Yes	No	Yes	No	Yes	No	Yes	No
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

HEALTH RELATED SERVICES

- If desired, will the facility control residents'/tenants' medications?
- Can residents/tenants retain their personal physician?
- Does the facility assume responsibility for making medical appointments if residents are unable to?
- Does the facility provide transportation for medical appointments? Is there a charge?
- Does the facility have a plan to respond to medical emergencies and dental needs?
- Are staff trained in the provision of emergency First Aid?
- What happens if health changes? Will the facility provide additional services or arrange for home health care?
- Will the facility provide or arrange for specialized therapies if needed?

Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

RESIDENT BEDROOMS OR APARTMENTS

- Will the room/apartment shown appear to meet his/her needs?
- Are rooms/apartments attractive, clean, well-lit, well-ventilated?
- Can residents/tenants use their own furnishings in their room?
- Is there a bedside stand, reading light and chest of drawers for each resident?
- Is closet space/storage space sufficient?
- Are provisions made for privacy?
- Is there space for private visits in the home?
- Are there private bedrooms?
- Are there private bathrooms?
- Are cupboards easy to reach and electrical outlets conveniently located?

Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

BATH AND SHOWER ROOMS

- Are bathrooms conveniently located?
- Are bathrooms clean, well-maintained and odor-free?
- Are handgrips or rails near toilet and bathing areas if needed by the residents?
- Do bathrooms have showers or tubs?
- Are bathrooms equipped with locks for privacy?

Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

How many people share a bathroom?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

How and how often do residents/tenants take baths/showers?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

Are there emergency pull cords?

1		2		3		4	
Yes	No	Yes	No	Yes	No	Yes	No
Y	N	Y	N	Y	N	Y	N

OTHER LIVING AREAS

Are other living areas sufficient in size for the number of people in the facility?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Is there sufficient space for visitors, conversation, TV watching and quiet reading?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are living areas clean, comfortable and furnished and generally pleasant?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

What is the smoking policy in the facility?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

Does the facility have amenities such as a beauty shop, store, fitness area, bank?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

LEISURE TIME ACTIVITY

Are activity calendars posted?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Do activities include a variety of interests?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are planned activities appropriate to the age and abilities of the residents/tenants?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

How often are there planned outings?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

Do residents/tenants participate in planning the activities?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are residents/tenants encouraged to participate in community activities?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Does the facility provide transportation to community activities?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are arrangements made for residents/tenants to attend religious services and to practice their beliefs?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are escorts to programs and meals available, if needed?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

PERSONAL CARE

Does the facility provide help with bathing, getting in and out of bed, care for hair and teeth, dressing, exercise, and other personal care needs if residents require it?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Does the facility teach personal care activities to improve independent functioning such as feeding, grooming and dressing if needed?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

KITCHEN AREA (CBRFs and AFHs)

Is the kitchen clean, well lighted and well organized?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are foods stored in a clean, dry area?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Do staff handle food in a safe, sanitary manner?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Can residents use the kitchen?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

DINING AREA

Is the dining area pleasant, comfortable, clean and easily accessible?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Is it large enough to hold the majority of residents/tenants?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Is the atmosphere relaxing (so that mealtimes do not appear chaotic and rushed)?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Can residents/tenants choose where and with whom they will eat?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are tables convenient for wheelchairs when needed?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Ask to eat a meal in the dining room. Was the food good? Experience enjoyable?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

MENUS AND FOOD

Is a menu available? Did the home serve what was on the menu?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Does the facility monitor nutritional needs and provide modified diets when needed?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are hot foods served hot and cold foods served cold?

Y	N	Y	N	Y	N	Y	N
---	---	---	---	---	---	---	---

Are dishes and silverware used (instead of disposable plates and utensils)?

Does the food appear appetizing?

Do meals appear to be nutritionally balanced?

Are fresh fruits and vegetables served in season?

Do residents/tenants appear to enjoy their meals?

Is food served family style or do staff determine portion sizes?

Are residents/tenants able to have snack foods and/or soft drinks in their bedrooms?

Are provisions made for residents/tenants who are ill and unable to eat in the dining room?

Do residents/tenants have input into meal planning?

Who plans the meals?

Facility 1 _____

Facility 2 _____

Facility 3 _____

Facility 4 _____

1		2		3		4	
Yes	No	Yes	No	Yes	No	Yes	No
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

WRITTEN DOCUMENTS AVAILABLE TO RESIDENTS

Is there a program statement (CBRFs and AFHs)?

Do the program and services appear to be appropriate to meet the needs of the prospective resident?

Does the admission agreement clearly specify:

Services provided in the monthly rate?

Daily or monthly rate?

Additional charges for services not covered in the rate?

Thirty-day notice for a change in the rate or service?

When payment is to be made?

What the refund policy is?

Does the facility have a resident's bill of rights and complaint procedure?

Did the facility have any complaints in the past year?

If so, were they resolved?

Does the facility have Wisconsin Administrative Codes governing the applicable facility available for review?

Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N
Y	N	Y	N	Y	N	Y	N

VI. NOTES

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Questions or concerns, contact:
Aging and Disability Resource Center of
Racine County
262-833-8777
Toll Free: 866-219-1043
TTY: Wisconsin Relay 711
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